

TOWN OF CHESHIRE

WATER COMMISSIONERS

191 CHURCH STREET CHESHIRE, MASSACHUSETTS 01225

PHONE (413)743-1690 EXT 101 | EMAIL EXECUTIVEASSISTANT@CHESHIRE-MA.GOV



APPLICATION FOR ABATEMENT

****PLEASE READ PRIOR TO SUBMITTING THIS APPLICATION****

An abatement is a reduction in the amount of water use charges that you are responsible for in a single billing cycle. To dispute your recorded use charge, or to correct any other billing problems that caused your bill to be higher than you believe it should be, you must apply for an abatement of your water use charge. The more information that you can provide the Water Commissioners regarding your dispute, the better. All water use will be assessed to the bill whether used, wasted, or lost by leakage. Please keep in mind that the Town of Cheshire Water Department is not responsible for notifying residents of abnormally high usage. It is the responsibility of the homeowner to properly maintain plumbing and pipes to avoid leaks and burst pipes. Monitor your meter usage regularly. Abatements for water leaks, although possible, are rare and exceptional. If the Commissioners decide to grant relief on a water bill, it is a one-time forgiveness for the property and homeowner, per situation.

Your application must be filed with the Water Department on or before the due date of the charges being disputed. All disputes will be reviewed, approved, and/or denied by the Water Commissioners at their next scheduled meeting. Meeting dates/times may be found on the website.

Please remember that water bills are payable by the due date indicated. A request for abatement does not release the applicant's responsibility for timely payment. Approved abatements will be credited to the applicant's account.

DATE: _____

APPLICANT NAME: _____

PROPERTY OWNER NAME(S): _____

SERVICE ADDRESS: _____

MAILING ADDRESS: _____

PHONE NUMBER: _____ **EMAIL:** _____

TOTAL BILLED AMOUNT (\$): _____ **ABATEMENT REQUESTED (\$):** _____

DUE DATE: _____ **ACCOUNT NUMBER:** _____

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[illegible]

SIGNATURES

DATE _____

DATE _____

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****THIS PAGE IS FOR OFFICE USE ONLY****

DECISION MADE (CIRCLE ONE):

ABATEMENT GRANTED

ABATEMENT DENIED

MEETING DATE: _____ **DUE DATE ON BILL:** _____ **ACCOUNT NUMBER:** _____

APPLICANT NAME: _____

PROPERTY OWNER NAME(S): _____

SERVICE ADDRESS: _____

TOTAL BILLED AMOUNT (\$): _____

ABATEMENT REQUESTED (\$): _____

ABATEMENT GRANTED (\$): _____

TOTAL AMOUNT DUE (\$): _____

APPROVED BY THE WATER COMMISSIONERS,

RICK GURNEY – CHAIRMAN

COLIN HAAS – MEMBER

JAMES ZEPKA – MEMBER

BILLING ADJUSTMENT DATE: _____

DESCRIPTION OF CHANGES: _____

SIGNATURES

ADMINISTRATIVE STAFF

PRINT NAME

DATE